



Flooding: be prepared

Last year we saw unprecedented flooding across the district, with homes and businesses badly damaged by flood water.

We hope we will not experience such flooding again, but if we do, there are several things you can do to prepare and minimise the impact.

- **Register for flood alerts.** Find out if you are at risk of flooding by visiting www.gov.uk/check-flood-risk and register to receive live flood alerts, or call the Environment Agency's Floodline on **0345 988 1188**.
- **Prepare your home.** Consider whether to buy flood protection equipment such as air brick covers and flood boards, visit www.gov.uk/prepare-for-flooding/future-flooding.
- Know how to **turn off gas, electricity and water supplies** in your property.
- Put together an **emergency kit** and prepare a **household emergency plan**. Think about how you will receive flood warnings, where you'll put flood defences, where you will evacuate to if you have to leave your home and how to protect your possessions such as furniture etc. You should also keep your insurance documents in your emergency kit and photos of your valuables.
- Listen to your **local radio for up-to-date information** and weather updates and get to know the flood warning codes and what they mean.
- **Check your insurance.** Make sure you are adequately covered for flood risks, have 'new' for 'old' cover and have correctly valued your contents. If you have a vehicle check it is also covered for flood damage.



For more information about what to do before, during and after flooding, visit www.gov.uk/flood
 In the event of flooding please call 0344 800 8013, or visit www.norfolk.gov.uk/flooding.
 If you are in immediate danger call 999.